

April 7, 2008

**A Testimonial on Behalf of Graphical Interface and Jeff Platt**

Jeff Platt and his team at Graphical Interface are my heroes! I have a small business, and from the very beginning, I learned that I could depend on Jeff at every turn. Jeff made countless office calls, bailing me out of very tense situations – such as a computer freeze just when a report was due for 35 people. He made excellent recommendations for equipment purchase and was always available to help install the new programs and gadgets. Just recently, after not needing Jeff’s services for many months, I called Jeff in a panic after spilling liquid on my keyboard – rendering it completely useless. (And this was on a weekend.) Within three business days I was up and running with a new laptop and hard drive restored! One other recollection of a total save: I was in my car about to use my laptop to interview a very wealthy gentleman who was waiting for me in his house. Just as I was about to go in, I noticed that my interview questions on my Windows document had suddenly jumped from a normal 12 point type to 48 point type, taking up most of the screen. The interview would have been impossible! I called Jeff from my cell, and you guessed it, he walked me through how to bring it all back to normal. I don’t know what else Jeff was doing at the time, but I never forgot his dedication!



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