

EDITH KLAUSNER  
102 STRAWBRIDGE COURT  
WYNNEWOOD, PENNSYLVANIA 19096  
610-649-0174

December 6, 2007

Jeff Platt  
211 Park Avenue  
Marlton, NJ 08053

Dear Jeff,

Over the many years you have been servicing my computer, I have known I could depend on you either by phone or in person to come over to the house, set up a new system or adjust whatever might have been the problem. I can't imagine using any other consultant. You are the best!

Sincerely,

A handwritten signature in cursive script that reads "Edie Klausner". The signature is written in black ink on a white background.

Edie Klausner