



September 30, 2007

Jeff Platt
Graphical Interface, LLC
211 Park Avenue
Marlton, NJ 08053

Dear Jeff:

After almost five years of relying upon Graphical Interface, LLC for technical support, troubleshooting and computer installation, I wholeheartedly apologize for the delay in thanking you for your always stellar, incredibly responsive expertise and hands-on service.

In fact, you immediately responded to me today (on a beautiful Sunday afternoon) with the answer to what must have been an unbelievably simple (to you) yet puzzling (to me) question which got my business back up and running in no time flat.

I have complete confidence that you and your competent, professional and always pleasant staff will quickly solve any computer-related issues I may have; as the sole proprietor of a legal recruiting business where I need virtually constant access to my computer, this round the clock access (combined with your incredibly fair rates) is essential to my company's success.

I unreservedly recommend you and your company to any individuals or companies searching for top-notch computer technology support.

Warm regards,

Sabrina

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