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To Whom It May Concern:

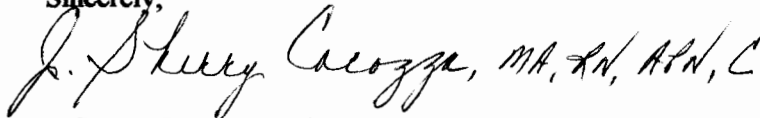
I am happy to recommend Mr. Jeff Platt for services and your consideration. I have utilized Mr. Platt's skills both for my business computer system and my personal home computer. I have also referred him to other individuals and companies. Their feedback has always been positive, as is mine.

Mr. Platt is prompt, reliable, effective and efficient in resolving any problems I have brought to his attention. He is reasonable in his fees. He also has advised, educated and tutored me in a most helpful manner. His approach is both professional and friendly. He makes himself easy to understand for a novice like myself in the technology field and yet speaks to others at their level of skill and understanding.

He has excellent coverage in the event of his absence. Mr. Platt generously provides phone consultation to assist with issues he can help the client manage over the phone verses an in house visit. This has been most valuable to me as well as to my office manager in my business. His feature of phone consultation has also saved us considerable time and money.

You can be most assured of receiving excellent services with Mr. Platt. I am pleased to share my experience and impressions with you.

Sincerely,



J. Sherry Coccozza, MA, RN, APN, C
Advanced Practice Nurse