

GAHRAN & ZIBBELL MANAGEMENT, L.L.C.  
Business Consultants  
1814 Route 70 East  
PO Box 1736  
Cherry Hill, NJ 08034-0099  
TEL (856)-428-3349 FAX (856)-428-5181

Jeff Platt, President  
Graphical Interface, LLC  
211 Park Ave  
Marlton, NJ 08053

Dear Jeff:

Thanks again for the great job you did enhancing my office computer systems. I really valued your contribution. I could not have done it without you. You managed to upgrade my computer systems to a new computer, create a secured wireless network, and solve a very knotty hardware problem that no one else could fix in a relatively short period of time. You performed this work under stressful conditions with a comforting calm and cool manner.

You can be sure that I will refer to you others needing your kind of assistance with your calm and comfortable interpersonal style.

Kind regards,

David R. Zibbell